

**Parents' Evening Feedback
08/03/17**

200 'Happy & Safe' Questionnaires completed: -

- Strongly Agree/Agree with all statements – 169 (84.5%).
With additional comments added – 8/169.
With some '*Don't Knows*' – 41/169
- Disagree with some statements – 26 (13%)
- Strongly disagree with some statements – 5 (2.5%)

Concerns/Additional Comments:

Happy in School – 5/200 (2.5%) '*Disagreed*'.

My child is safe in School – 1/200 (0.5%) '*Strongly disagreed*'.

School takes bullying seriously - Although bullying was by no means raised as a significant concern, 8/200 (4%) parents felt that School does not take bullying seriously; 1 response '*Strongly disagreed*'.

Parish encourages good attendance and punctuality – 199/200 either '*Strongly agree*' or '*Agree*'. 78.5% of this number '*Strongly Agree*'.

I know who to go to if I have a concern – 6/200 (3%) either '*Strongly Disagreed*' or '*Disagreed*'.

Issues are dealt with quickly and in a supportive manner – 15/200 (7.5%) either '*Strongly Disagreed*' or '*Disagreed*'.

I am aware of the School's 'Safeguarding and Child Protection' Policy – 22/200 (11%) either '*Disagreed*' with this statement, or '*Didn't know*'. This statement received the highest % of '*Don't know*' responses with 12/200 (6%).

I find the website informative and useful – 18/200 (9%) either '*Disagreed*' or '*Didn't know*'. Additional comments included: -

- '*Have had a few problems accessing information on the new website.*'
- '*Website is not always up to date. I would recommend putting school club fees and lunchtime fees in a more visible place.*'

- *'Would like to see even more pictures on the school class pages.'*
- *'I find the website useful for general information; however I feel that my child's individual class page could be updated more frequently so I'm aware of what is happening.'*
- *'I find the website difficult to navigate.'*

Other comments included: -

- *'As a parent who works full-time, would appreciate opportunities to come and see work after 3.30 p.m.'*
- *'Sometimes the amount of activities taking place in school can be overwhelming with regards to volume, i.e. dress-up days, bringing things into class and sometimes I feel we are not given enough time to plan for these events. However, I do understand these days help to keep my children engaged and entertained in their school life.'*
- *'A little chaotic when gates open and close.'*
- *'My son has had nits 3x over the last three months which is very distressing for him. There needs to be more done about head lice.'*
- *'If council pave the school side of Springfield Road and make it a footpath that will help walking to school.'*

Action Required: -

Raise awareness regarding the website by offering an evening session, which includes e-safety and how parents can protect their children online – summer term.

The School's 'Safeguarding and Child Protection' Policy is on the website in the section 'School Policies'.

Bullying will continue to be addressed via the School's 'Behaviour' & 'Anti-Bullying' Policy, however these procedures are due to be reviewed in the summer term and parental comments will feed into this process.